

# Primrose Valley Caravans Booking Form

Holiday Dates Required

Which Caravan \_\_\_\_\_

From: \_\_\_/\_\_\_/\_\_\_ To \_\_\_/\_\_\_/\_\_\_ No of Nights \_\_\_\_\_

For my party of Adults \_\_\_\_\_ Children \_\_\_\_\_

NAME:

ADDRESS:

POST CODE:

Home Tele No:

Mobile:

Email:

Car Reg Number

I/we Enclose payment of £

Deposit/Full Payment

[Club Passes are not included in the price, Bedding only included on 7 day bookings](#)

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Only sign this form if you have fully read and agree to the terms and conditions of booking .

[Please note we do not accept bookings from single sex parties or groups where the average age is under 21](#)

[No Pets or Smoking allowed in the Caravan](#)

**Only the people named below may occupy the Caravan**

Please provide names of **all** guests that will be staying in the Caravan and D.O.B. if under 18

	<b>Title</b>	<b>Full Name</b>	<b>D.O.B</b> (under 18's)
1			
2			
3			
4			
5			
6			

**MAXIMUM 6 People**

**Accommodation.**

The accommodation may only be used by the persons listed on the booking form, which must be signed by the hirer, who will be responsible for the entire party. If you have more people in the caravan than stated and have not asked us first we will remove EVERYONE from the caravan, you will not be reimbursed as you have breached this contract. This is a health and safety requirement. We have to adhere to park rules and insurance requirements.

A £100 Deposit for each week booked is required together with this form within 7 Days of booking or Full payment if less than 6 weeks before start of Holiday.

Booking form & Cheques should be payable and sent to:-

Diane Johnson,

**42 Muston Road, Filey, North Yorkshire. YO1 40AL**

Please **DO NOT** send recorded delivery, ask us for secure payment options.

**Terms and Conditions of Booking**

**Deposit.** A £100.00 per week deposit (**non Refundable**) is required at the time of booking. We must receive this within 7 days of reservation; otherwise the caravan may be re-let.

**Balance.** The balance is payable 6 weeks before the commencement of the holiday. Installments can be arranged if you prefer. Late payment may result in the caravan being re-let and loss of deposit.

**Bond of £100 Payable with holiday** (refunded after holiday ends provided no damage or excessive cleaning is to be paid for). The accommodation must be left clean and tidy, there will be a £25 surcharge for additional cleaning for caravans left in an unsatisfactory condition. Any breakages or damage to furniture, fittings, inventory or the accommodation must be reported to us and damage will be assessed and paid for by the person responsible for the booking.

**Keys.** We will meet you at the caravan with the keys. Please phone or text us with your estimated time of arrival. We will collect the keys at the end of your stay. We are always at the end of the phone in case of any problems.

**Funworks Passes.** You can purchase your own passes when you arrive by showing your booking reference and caravan keys at reception. Some people have experienced difficulty doing this before so we can arrange the passes for you if we receive cleared payment **two weeks** before your stay. Please ask about this and we can make arrangements.

**Arrival/Departure.** Arrival time from **2.30pm**. Departure no later than **10am**. (We may charge £5 per half hour if you are late as we pay our cleaners to be there at 10am) If you leave earlier use the key box we have provided and please text or call to let us know you have left. Thank you

**Pets and Smoking are not permitted in the Caravan.**

Being a family park, we only accept bookings from family groups. **We cannot accept bookings from young singles or all male / all female parties.**

Should the accommodation booked become unavailable due to circumstances beyond our control a full refund will be given.

**Behaviour.** If, in the opinion of ourselves or the park manager, any party is guilty of conduct prejudicial to the well being of others, we or the park manager may re-take possession of the accommodation immediately, without compensation to the party.

## **Cancellation Policy**

If you have to cancel your holiday you must telephone us in the first instance and NOTIFY IN WRITING within 7 days. IN THE EVENT OF CANCELLATION, THE FOLLOWING CHARGES APPLY:

Number of days in advance of holiday start date cancellation charges are payable:

<b>Length of Time</b>	<b>Cancellation Charge</b>
56 days or more	Deposit
55-29 days	50% of the total holiday cost
28 days or less	100% of the total holiday cost

**You occupy these premises at your own risk.**

**Insurance.** We strongly recommend that you take out Holiday Insurance to cover accidents, losses, cancellations etc. These policies are available quite cheaply from most insurance brokers.

And finally we hope you have a good holiday and enjoy your stay, if you have any problems we are always around site or on the end of the phone.

**Diane Johnson –**

**Home    01723 515588**

**Mobile    07824 566056**

[www.primrosevalley.co.uk](http://www.primrosevalley.co.uk)